



Castle Road, Mahon, Cork, Ireland T12 PY50
Tel: +353 (0)21-4359444 / Fax: +353 (0)21-4359450
Email: firstname.surname@stlukeshome.ie Web: www.stlukeshome.ie

Visiting Guidelines from September 27th, 2020:

- St Luke's values the importance of our residents maintaining family connections with their loved ones.
- We also have a responsibility to ensure the autonomy of residents and the right to have visitors is balanced with the need to ensure that visitations do not compromise overall resident care and safety.
- We are delighted to welcome **two visitors** per resident **once a week** for 30 minutes .
- All visitors will be **risk assessed** at the entrance door of day-care in the Home.
- **Screening of visitors will comprise of the following:** Symptom and Temperature Check, determination of previous known exposure to Covid-19, use of correct hand hygiene techniques, visitors with fever or respiratory symptoms will not be admitted, visitors are required to wear a surgical mask (provided by the Home), social distancing of 2m is to be maintained, visitors from lockdown regions in Ireland will not be allowed to visit.
- Indoor visits will occur in designated areas in the Home.
- **Outdoor** visits around the Home is encouraged and **surgical masks must be worn by the visitor. Please do not bring your loved one outside the grounds of the Home on visits.**
- The Home will of course prioritise other visits based on the clinical need of our residents.
- Visits should be arranged with our social worker Eugene Brown.
- We respect the resident's right also to decline a visit.
- Unplanned visits cannot be facilitated.

Please do not visit if you have:

- been told you are a close contact of someone with coronavirus.
- any symptoms of coronavirus or any other infection, including a cold or flu.
- symptoms of gastroenteritis, such as diarrhoea and vomiting.



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- **Good hand hygiene, cough etiquette and social distancing of 2m are central in safeguarding our residents.**
- St Luke's will provide any necessary personal protective equipment required (PPE). Visits to residents' rooms will be **limited** in view of increasing cases in the community. Visitors will be required to wear PPE consisting of **standard aprons, surgical masks , full gown if a resident requires isolation.**
- **Visits to Maguire South/North will be asked to wear apron & surgical mask as social distancing may be a concern.**
- Designated visiting rooms are day-care, activities room, the sitting room in Maguire South and the activity room in Maguire North.
- No food/refreshments are to be consumed and use of resident's toileting facilities is not permitted.
- **There are designated bathroom facilities in the home for visitors in day-care.**
- If you should have any queries regarding your loved one, please contact the respective unit and link in with the nurse on duty please.
- Volunteers and redeployed healthcare workers are currently assisting us with our visiting programme and will not be aware of the care needs of your loved one.
- Periodically , we may have to pause our visiting schedule if we have a query suspect covid case in the first instance , we will risk assess and may need to restrict visiting. If the Home has a confirmed Covid positive case, we may need to pause/suspend visiting for a period until it is safe for all to visit. We will of course, keep you abreast of such issues.
- The Person in Charge will be notified of any difficulties encountered in implementing any of the above measures and actions will be taken accordingly.
- Most importantly, we wish you an enjoyable visiting experience with your loved one and please liaise with our social worker Eugene Brown if you have any concerns regarding the visiting schedule

Yours Sincerely

A handwritten signature in cursive script that reads 'Orla Coleman'. The signature is written in black ink on a white background.

Orla Coleman
Director of Nursing, For and on behalf of the Clinical Leadership Team

St. Luke's Charity, Cork, CLG. Registered in Ireland CRO No. 3623 – CHY No. 0928 – CRA No. 20001490
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Directors:

The Rt. Rev. Dr. Paul Colton (Chairman), Alan Campbell, Derek Dunne, Carol Jermyn, Seward Lynch, Pauline McKechnie
Andrew Macilwraith, Emily O Donoghue, Charles Olden, Malcolm Tyrrell.