

Castle Road, Mahon, Cork, Ireland T12 PY50
Tel: +353 (0)21-4359444 / Fax: +353 (0)21-4359450
Email: firstname.surname@stlukeshome.ie Web: www.stlukeshome.ie

Residents in St Luke's Home have a right to maintain meaningful relationships with people who are important to them while staff are obliged to manage risks associated with visiting including managing footfall.

- One "Nominated Support Person model" or partner in care introduced. Each resident should have the opportunity to identify one nominated person. One nominated person has daily access to the resident between 11am-7.45pm. Mealtimes remain protected.
- The nominated person can visit in the resident's room.
- Initially some planning may be warranted in multioccupancy rooms in order to reduce footfall in these rooms.
- Two other visits of two persons can be booked using our Altra app.
- We hope to increase these visits over the coming weeks.

All visitors including Nominated Support Person:

- **Visiting times:** 11am-7.45pm seven days a week .Mealtimes continue to be protected.
- **A check for symptoms of Covid-19** at reception .
- **Antigen Testing:** occasional visitors are recommended to self-test with an antigen test prior to visiting, regular visitors are recommended to self-test twice weekly in advance of visits.
- **Location of visit:** in designated areas or rooms. Visitors are asked to go directly to the designated area/room of the person they are visiting and not to stop to speak with or drop in to see any other resident. The room should be ventilated in so far as practical.
- **Duration of Visit:** currently limited to an hour with a plan to increase same in the coming weeks.
- **Masks:** Visitors are required to wear a surgical mask whilst in communal areas in the Home. We advise that visitors continue to wear their masks currently on their visit as community transmission remains high.
- **No congregating:** visitors are discouraged from interacting socially with other visitors indoors or with residents other than the person they have come to visit.
- **Signing in and out:** Visitors are required to sign in on entry to the facility (regulatory requirement).



CELEBRATING
150
Years
1872 - 2022

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- **Hand hygiene:** Visitors should perform hand hygiene when they arrive and before signing in.
- **Children:** are welcome and supervised by the accompanying adult.
- **Trips Out:** are welcome & advice of hand hygiene, social distancing continues. Also the importance of wearing surgical masks whilst travelling with family/loved ones.

We will be obliged to refuse entry to a prospective visitor if the person is unwilling or unable to comply with reasonable measures to protect all residents and staff or if the person has not complied with reasonable measures during a previous visit.

PEOPLE WITH SYMPTOMS OF COVID-19 OR OTHER VIRAL RESPIRATORY TRACT INFECTION ARE ASKED NOT TO VISIT REGARDLESS OF THEIR VACCINATION STATUS OR PREVIOUS COVID-19 INFECTION.

Directors: